

## Important Information Regarding:

### Cirrus Airlines

Issued: 30<sup>th</sup> January 2012

#### Applies to Options, STA and Travelsure products

The following news report was supplied by [www.atwonline.com](http://www.atwonline.com) on 26/01/2012:

*“German regional carrier Cirrus Airlines (C9) ceased operations Jan. 20, announcing insolvency at a court in Saarbrücken. German Aviation Authority Luftfahrt-Bundesamt said the financially troubled carrier was not permitted to transport passengers and freight on a regular air services basis.*

*C9 said that all 300 employees are still working but it is unclear if and when the carrier will restart operations. One possible investor, Swiss regional SkyWork Airlines, recently ceased negotiations with C9, a source told ATW.*

*C9 operated seven regional routes between Germany, Austria and Switzerland. Some of its routes were operated as codeshare flights for Swiss International Air Lines and Lufthansa with up to eight Dornier 328-100 aircraft. One Embraer E-170 had been used for charter operations.”*

International Passenger Protection London has subsequently withdrawn cover for this airline with immediate effect.

#### **Cover for Cirrus Airlines is withdrawn for all policies purchased on or after 30<sup>th</sup> January 2012.**

Please also note that exclusion 2 under Section 1 – Travel Services Provider Insolvency, of our Options, STA or Travelsure Policies states:

*We Will Not Pay For:*

2. *Insolvency of a Travel Services Provider if at the Relevant Time, the Travel Services Provider was Insolvent or a reasonable person would have reason to expect the Travel Services Provider might become Insolvent.*

*“Relevant Time” in respect of:*

- a) *Single Trip policies means the issue date of the policy.*
- b) *Annual Multi-Trip means the first time at which any part of the relevant trip is paid for or the time at which the policy is issued, whichever occurs last.*

As the possibility now exists that the airline may become insolvent, cover under the Insolvency benefit has been withdrawn.

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**IMPORTANT - GENERAL ADVICE**

This information must be read in conjunction with the Cover-More Product Disclosure Statement (PDS) as certain restrictions and exclusions apply.

These exclusions and restrictions are detailed in the Cover-More PDS and in particular we draw your attention to "The Benefits" and "General Exclusions" sections of the PDS.

**This advice will be updated as new information comes to hand.**

Should you have any further enquiries please contact our Customer Service Team on 1300 72 88 22.